

Welcome to the future of solar lighting, welcome to hei!

hei is an Austrian company, established in 2001 and based in Vienna, specialising in creating cutting edge solar outdoor lighting, photovoltaic modules and solar powered Smart City / IoT applications. We emphasis aesthetic, technical and practical excellence in every part of our business, working together to create premium quality products. We are proud to have products installed across the globe, from the U.S.A. through Europe to the U.A.E. We also pride ourselves on the highly diverse nature of our colleagues, with over 15 nationalities being represented in our 40 employees!

To enhance our team, we are looking for a

Field Application & Support Engineer (m/w/x) | Fokus Testing & Repair

to join our company as soon as possible. In this position you are the link between development, customers, and sales. You develop system solutions for our customers with existing products and concepts and help with the further development of our products.

YOUR RESPONSIBILITIES:

- Support with the integration and installation of solar light poles and smart IOT pole applications inland and abroad or remotely and provide basic training to customers in regard of our products
- Error analyses of existing applications and malfunctions at (international) customers' premises or in production
- Preparation of documentation and reports of malfunction and repair orders
- Testing of products at various stages of development and after completion

YOUR QUALIFICATION & SKILLS:

- University degree in Electronics, electrical engineering, mechatronics, or similar
- Experience in diagnostics and repairs of electronics components an advantage
- Sound knowledge of engineering concepts and principles
- Pleasure in solving (electrical) technical problems
- High customer and service orientation, a quick grasp and analytical thinking
- Willingness to travel
- Good written and spoken English, some basic knowledge of German of advantage

WHAT WE OFER:

- A diversified job
- Unique, environmentally friendly products with high market potential
- A high degree of personal responsibility
- Cooperation in an international team

The minimum yearly salary (based on the Collective Agreement) amounts to € 35.000. The actual salary is aligned to professional experience and qualification.

THE APPLICATION PROCESS:

If you are interested in this challenging and varied position, we look forward to receiving your detailed application!

To apply please send one document containing your CV, and a short covering letter to recruitment@hei.at. Please allow approximately two weeks for us to respond to your application

We look forward to receiving your application!

hei Technology International GmbH, Ameisgasse 65, 1140 Vienna, Austria